

Answering the call for more efficient, more effective patient care.





#### Healthcare workflow solutions as responsive to staff as they are to patients.

Rauland-Borg specializes in the real needs of healthcare professionals who face heavy patient loads, compliance mandates, critical time-frames and everchanging technology. While designing and engineering our portfolio of Responder nurse call products, we also never lose sight of the end objective – more responsive, safer, better patient care.

## Responder 5: A range of 100% scalable solutions that keep work and communication flowing.

Responder solutions are readily customized to fit your environment and address your specific challenges. Responder goes far beyond simple nurse call to include other key team members and departments – from radiology, physical therapy, transport, environmental services and more. The simple press of a button easily links patients and staff – connecting the right call to the right staff directly and instantly – helping you deliver the best possible patient care.

> Responder solutions are installed in more than 1 million acute care beds, in 4,000 acute care hospitals in 40 countries around the world.

Helping achieve better workflow, better care and a healthier bottom line.

Responder 5 delivers solutions that help you improve:

## **Patient Care**

Flexible integrations to wireless phones, RTLS and EMR share information, including pain management, across multiple systems eliminating wasted steps so that staff can focus on what they do best – caring for patients.

## Communication

Intelligent call routing, with fast, direct patient-to-staff and staff-to-staff communication.

## Workflow

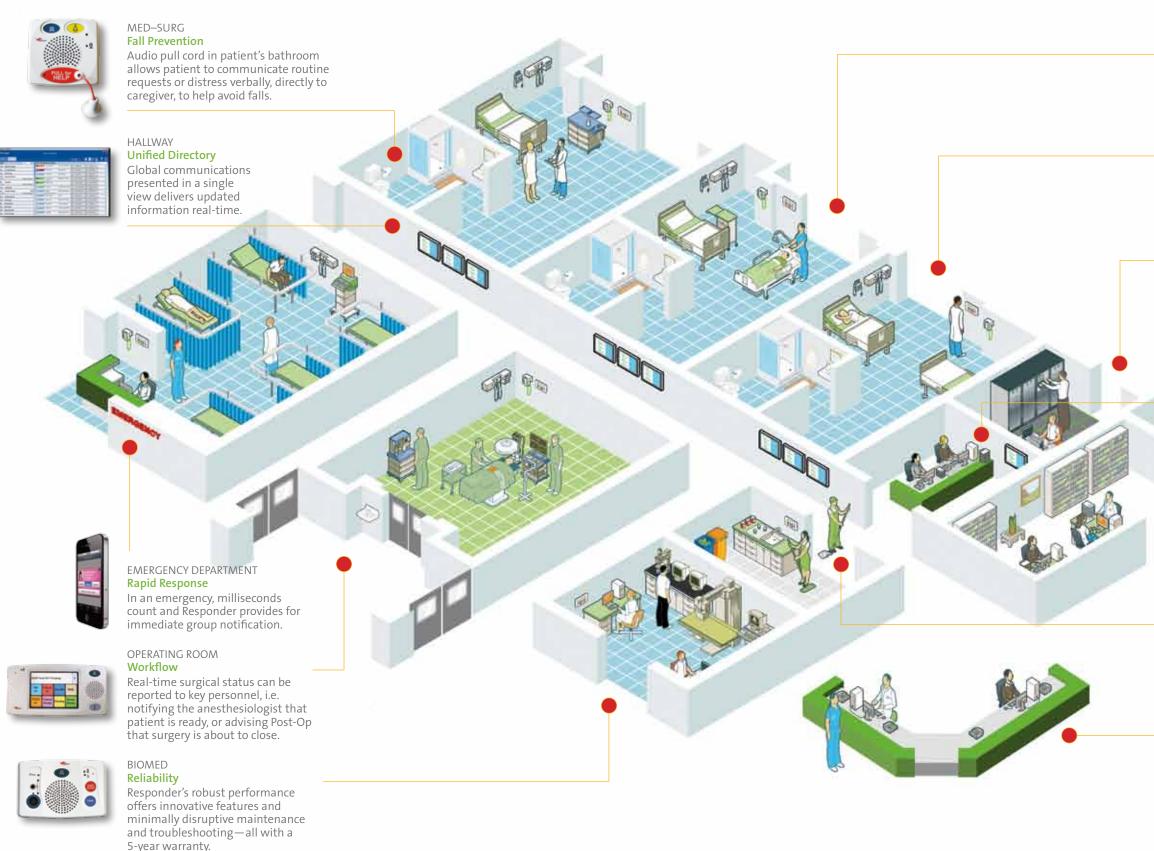
Information is shared across multiple systems to help make patient care the best it can be – reducing errors, improving unit performance, rounding, and eliminating wasted time and effort.

## Bottom Line

Sophisticated reporting packages gather data seamlessly for easier decision-making. Real-time intelligence helps measure performance against goals, helps improve patient satisfaction scores, and identifies unit inefficiencies and strengths.



# Rauland connects every touchpoint of care throughout your facility.



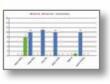
















#### MED-SURG

Rounding

Reminders programmed for recurring check-ins can be easily sent via wireless phones to help improve patient care and increase patient satisfaction scores.

#### MED-SURG

#### **Bed Events**

Integrated bed exit alarms and lights in the corridor identify patient fall risks to help minimize patient falls.

#### IT

#### **Open Architecture**

Using an open architecture framework, Responder integrates seamlessly with hospital servers and within data centers, remotely or locally.

## CALL CENTER Code Blue

Call management across departments and staff can be centralized, de-centralized or a mix of both to ensure calls are answered immediately.

#### NURSE MANAGER Reporting Advantage

Gather meaningful data realtime, about staff workflow and performance, response times and frequency of activities to allow tracking, analysis and custom views.

#### ENVIRONMENTAL SERVICES Room Turnover

Summon EVS with the touch of a button to clean room, notify nursing staff when ready, and report room turnover time.

#### NURSING STATION Improved Efficiency

Sync all staff assignments across multiple systems to eliminate multiple sign-ons.



#### **Visit Us at Our Solution Center**

The 40,000 sq. ft. Rauland-Borg Solution Center near Chicago presents a complete, collaborative hospital experience for customers. Each area is fully equipped with interactive Responder<sup>®</sup> hardware and software components, allowing customers to review products in hands-on environments simulating Emergency Room, Operating Room and Patient Care rooms.

#### Service and Support: Our Specialty

Service, installation, training and technical support for Responder systems are delivered locally 24x7 through our international network of expert, certified distributors, with support from a team of 70 on-staff Rauland engineers.



Rauland

#### To find out more about Rauland's total healthcare solutions, contact us.

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